

Information of New Year's Holiday

Company	Station	Office	Service Hours	Days Closed during New Year Holiday Period	Business Hours changed during New Year Holiday Period	Alternative Exchange Office	
JR-HOKKAIDO	Kushiro	Travel Service Center	10:00-18:00	• Close (12/29-1/3)			
	Obihiro	Travel Service Center	9:00-17:00	• Business-hours change (12/28) • Close (12/29-1/3)	12/28 9:00-16:00		
	Aomori	Travel Service Center	9:30-17:30	• Close (12/30-1/2)			
	Sapporo	JR Information Desk	8:30-19:00		Regular Business		
		Travel Service Center (East)	10:00-19:30 (Mon-Fri) 10:00-18:00 (Sat, Sun & Hols)		• Business-hours change (12/29, 12/30, 1/3) • Close (12/31-1/2)	12/29, 12/30, 1/3 10:00-17:00	
		Travel Service Center (South)	10:00-20:00		• Business-hours change (12/31-1/3)	12/31-1/3 10:00-17:00	
	New-Chitose Airport	JR Information Desk	8:30-19:00		Regular Business		
	Hakodate	Travel Service Center	10:00-18:00	• Close (12/30-1/1)			
Shin-Hakodate Hokuto	Ticket Office	9:00-19:00		Regular Business			
JR-EAST	Aomori	Travel Service Center	10:00-17:30	• Business-hours change (12/29) • Close (12/30-1/3)	12/29 10:00-13:00		
	Hachinohe	Travel Service Center	10:00-17:30	• Close (12/31-1/3)			
	Morioka	Travel Service Center	10:00-19:00 (Mon-Fri) 10:00-17:00 (Sat, Sun & Hols)	• Business-hours change (12/30) • Close (12/31-1/3)	12/30 10:00-13:00		
	Akita	Travel Service Center	10:30-18:00 (Mon-Fri) 10:30-17:00 (Sat, Sun & Hols)	• Close (12/31-1/3)			
	Sendai	Travel Service Center	8:30-19:00 (Mon-Sat) 8:30-18:00 (Sun & Hols)	• Business-hours change (12/31-1/3)	12/31-1/3 9:00-17:00		
	Yamagata	Travel Service Center	10:00-18:00 (Mon-Fri) 10:00-17:00 (Sat) Closed on Sundays and national holidays	• Close (12/30-1/3)		• Midori-no-madoguchi (ticket office) (5:30-22:00)	
	Fukushima	Travel Service Center	10:00-18:00 (Mon-Sat) Closed on Sundays and national holidays	• Close (12/30-1/3)		West Exit • Midori-no-madoguchi (ticket office) (5:40-23:00)	
	Niigata	Travel Service Center	10:00-19:00 (Mon-Fri) 10:00-17:00 (Sat, Sun & Hols)	• Close (12/31-1/3)			
	Nagano	Travel Service Center	10:00-19:00 (Mon-Fri) 10:00-17:30 (Sat, Sun & Hols)	• Business-hours change (12/30, 1/3)	12/30 10:00-15:00 12/31-1/3 10:00-17:00		
	Mito	Travel Service Center	10:00-19:00 (Mon-Fri) 10:00-17:00 (Sat, Sun & Hols)	• Close (12/30-1/3)			
	Narita Airport Terminal 1	JR EAST Travel Service Center	8:15-19:00				
		Ticket Office	6:30-8:15, 19:00-21:45				
		Travel Center	9:00-20:00				
		JR EAST Travel Service Center	8:15-20:00			Regular Business	
Narita Airport Terminal 2-3	Ticket Office	6:30-8:15, 20:00-21:45					
	JR EAST Travel Service Center (Marunouchi North)	7:30-20:30					
JR-CENTRAL	Tokyo	JR-CENTRAL Ticket Office (Yaesu North)	7:30-20:30				
		JR Tokai Tours Tokyo Office	10:00-18:00	• Close (12/31-1/3)			
		JR EAST Travel Service Center (Central Ticket Gate)	9:00-19:00				
JR-EAST	Ueno	Information Center (Central Ticket Gate)	9:00-19:00				
	Shinjuku	Information Center (East Gate)	9:00-19:00				
		JR EAST Travel Service Center (New South Gate)	8:00-19:00			Regular Business	
	Shibuya	JR EAST Travel Service Center	10:00-18:30				
JR-CENTRAL	Shinagawa	JR EAST Travel Service Center (East)	9:00-18:00				
		Information Center (Central Ticket Gate)	9:00-19:00				
		JR-CENTRAL Ticket Office	9:00-19:00				
JR-EAST	Haneda Airport International Terminal	JR Tokai Tours Shinagawa Office	11:00-19:00 (Mon-Fri) 11:00-18:00 (Sat, Sun & Hols)	• Business-hours change (12/29) • Close (12/31-1/3)	12/29 11:00-18:00		
		JR EAST Travel Service Center (Tokyo Monorail 2F Ticket Gate/Arrival Lobby)	6:45-18:30			Regular Business	
JR-CENTRAL	Yokohama	Travel Service Center	10:00-20:00 (Mon-Fri) 10:00-19:00 (Sat, Sun & Hols)	• Business-hours change (12/30) • Close (12/31-1/3)	12/30 10:00-16:30		
		JR-CENTRAL Ticket Office	8:00-20:30			Regular Business	
	Shin-Yokohama	JR Tokai Tours Shin-Yokohama Office	11:00-19:00 (Mon-Fri) 10:00-18:00 (Sat, Sun & Hols)	• Business-hours change (12/29, 12/30) • Close (12/31-1/3)	12/29 11:00-17:00 12/30 10:00-17:00		
		JR-CENTRAL Ticket Office	5:45-22:30			Regular Business	
	Mishima	Ticket Office (South)	5:45-22:30				
		Ticket Office	5:00-23:00			Regular Business	
	Nagoya	Ticket Office	5:50-23:00				
		JAPAN RAIL PASS Exchange Office	10:00-19:00				
		Ticket Office	6:00-10:00, 19:00-23:00				
		JR Tokai Tours Nagoya Office	9:00-19:30	• Business-hours change (12/30-1/2)	12/30-1/2 9:00-19:00		
Central Japan International Airport *	JR Tokai Tours Nagoya Station Hinokoji Entrance Office	11:00-19:00 (Mon-Fri) 11:00-18:00 (Sat, Sun & Hols)	• Business-hours change (1/2, 1/3)	1/2, 1/3 11:00-18:00			
	Central Japan Travel Center	9:00-20:30					
JR-WEST	Toyama	Ticket Office (Central)	5:40-23:30				
		Ticket Office (Central)	4:40-23:30			Regular Business	
JR-CENTRAL	Kyoto	Ticket Office (JR-WEST Central)	5:30-23:00				
		Ticket Office (JR-CENTRAL Hachijo Shinkansen)	8:30-23:00				
		JR Tokai Tours Kyoto Office	8:30-19:00	• Business-hours change (12/31-1/3)	12/31-1/3 8:30-18:00		
JR-WEST	Higashi-Mainuru	JR Tokai Tours Kyoto Station Shinkansen Central Entrance Office	11:30-18:00 (Mon-Fri) 11:30-18:00 (Sat, Sun & Hols)	• Business-hours change (1/2, 1/3)	1/2, 1/3 11:30-18:00		
		Ticket Office	5:30-21:00				
JR-CENTRAL	Nishi-Mainuru	Ticket Office	5:40-21:00				
		Ticket Office (JR-CENTRAL Central)	5:30-23:00			Regular Business	
JR-WEST	Shin-Osaka	Ticket Office (JR-WEST East)	5:30-23:30				
		JR-WEST Travel Center	9:00-20:00				
JR-CENTRAL	Osaka	JR Tokai Tours Shin-Osaka Office	8:00-20:30 (Mon-Fri) 9:00-18:00 (Sat, Sun & Hols)	• Business-hours change (12/31-1/3)	12/31-1/3 8:30-17:00		
		Ticket Office (Central NO.12,13)	5:30-23:00			Regular Business	
JR-WEST	Kansai Airport	Nippon Travel Agency TIS Osaka Branch (Travel Service Center OSAKA)	8:00-20:00	• Business-hours change (12/30) • Close (12/31-1/2)	12/30 8:00-15:00	Ticket Office (Central NO.12,13)	
		Ticket Office	5:30-23:00				
	Nara	Ticket Office	9:00-20:00				
	Sansuiya	Ticket Office (Central)	5:30-23:00				
	Okayama	Ticket Office	5:00-23:30				
	Tottori	Ticket Office	5:45-23:00				
	Yonago	Ticket Office	5:00-22:00			Regular Business	
	Sakaiminato	Ticket Office	7:10-18:30				
	Matsue	Ticket Office	4:50-21:30				
	Hiroshima	Ticket Office	5:20-23:00				
	Shin-Yamaguchi	Ticket Office	5:30-23:00				
	Shimonoseki	Ticket Office	5:30-22:30				
	JR-SHIKOKU	Takamatsu	Travel Service Center	10:00-18:00 (Mon-Fri) 10:00-17:00 (Sat, Sun & Hols)	• Business-hours change (12/28) • Close (12/29-1/3)	12/28 10:00-13:00	
		Matsuyama	Travel Service Center	10:00-18:00 (Mon-Fri) 10:00-17:00 (Sat, Sun & Hols)	• Business-hours change (12/28) • Close (12/29-1/3)	12/28 10:00-13:00	
Tokushima		Travel Service Center	10:00-18:00	• Business-hours change (12/28) • Close (12/29-1/3)	12/28 10:00-13:00		
JR-KYUSHU	Kokura	Travel Service Center	11:00-19:00 (Mon-Fri) 10:30-18:00 (Sat, Sun & Hols)	• Business-hours change (12/30) • Close (12/31-1/3)	12/30 10:30-15:00	• Midori-no-madoguchi (ticket office) (4:50-23:50)	
		Travel Service Center	10:00-20:00 (Mon-Sat) 10:00-18:00 (Sun & Hols)	• Close (12/31-1/3)	12/30 10:00-15:00	JR KYUSHU • Midori-no-madoguchi (ticket office) (7:00-23:00)	
	Hakata	JR-KYUSHU Ticket Office	7:00-23:00			Regular Business	
		Travel Service Center	10:30-19:00 (Mon-Fri) 10:30-18:00 (Sat)	• Business-hours change (12/30) • Close (12/31-1/3)	12/30 10:30-15:00	• Midori-no-madoguchi (ticket office) (5:30-23:00)	
	Saga	Ticket Office	10:30-18:00 (Sun & Hols)			Regular Business	
		Travel Service Center	10:30-19:00 (Mon-Fri) 10:30-18:00 (Sat, Sun & Hols)	• Business-hours change (12/30) • Close (12/31-1/3)	12/30 10:00-15:00	• Midori-no-madoguchi (ticket office) (5:40-21:40)	
Nagasaki	Travel Service Center	10:30-19:00 (Mon-Fri) 10:30-18:00 (Sat, Sun & Hols)	• Business-hours change (12/30) • Close (12/31-1/3)	12/30 10:00-15:00	• Midori-no-madoguchi (ticket office) (5:30-23:15)		
	Travel Service Center	10:30-19:00 (Mon-Fri) 10:30-17:30 (Sat, Sun & Hols)	• Business-hours change (12/30) • Close (12/31-1/3)	12/30 10:30-15:00	Shinkansen Exit • Midori-no-madoguchi (ticket office) (4:15-22:00)		
Oita	Travel Service Center	10:30-19:00 (Mon-Fri) 10:30-18:00 (Sat, Sun & Hols)	• Business-hours change (12/30) • Close (12/31-1/3)	12/30 10:30-15:00	• Midori-no-madoguchi (ticket office) (4:15-22:00)		
	Travel Service Center	10:30-18:00 (Mon-Sat)	• Business-hours change (12/29) • Close (12/30-1/3)	12/29 10:30-15:00	• Midori-no-madoguchi (ticket office) (5:30-23:45)		
Miyazaki	Ticket Office	10:30-18:00 (Sun & Hols)			Regular Business		
	Travel Service Center	11:00-19:00 (Mon-Fri) 10:30-18:00 (Sat, Sun & Hols)	• Business-hours change (12/30) • Close (12/31-1/3)	12/30 10:30-15:00	• Midori-no-madoguchi (ticket office) (5:30-23:00)		
Kagoshima-Chûô	Travel Service Center	11:00-19:00 (Mon-Fri) 10:30-18:00 (Sat, Sun & Hols)	• Business-hours change (12/30) • Close (12/31-1/3)	12/30 10:30-15:00	• Midori-no-madoguchi (ticket office) (5:30-23:00)		

\* There is no JR station in the Central Japan International Airport. JAPAN RAIL PASS cannot be used for the transportation between the airport and the nearest JR stations.